

## Updates to the SELECT Program Agreement – April 2026

### SELECT Program Terms

Section 7.4: The reference to “any SELECT services” has been replaced with a reference to “SES”.

### General Terms and Conditions

The former Section 1.5 has been deleted.

~~“Channel Partner” or “Bentley Channel Partner” means individuals and companies who are authorized by Bentley to provide support services under the Support and Maintenance Terms.~~

Section 1.5 (formerly Section 1.6): The reference to “Channel Partner” has been replaced with a reference to “authorized Bentley reseller”.

“Country” means the country: (i) where the Product is first obtained from Bentley or an **authorized Bentley reseller Channel Partner**; or (ii) specified in the purchase order for which a Production Use copy of the Product may be made, or the Product is authorized to be used.

Section 1.21: A new Section 1.21 has been added.

**“Services Offering(s)” means the professional services requested by Subscriber and which Bentley agrees to perform pursuant to an Offering Document and the terms of this Agreement.**

Section 7: The addresses of Bentley Systems (Beijing) Co., Ltd. and Bentley Systems, Incorporated, Taiwan Branch have been updated.

China	<del>Bentley Systems (Beijing) Co., Ltd., having its registered office at No. 02, 03, 05, 19th Floor, Tower 2, China Central Place, No. 79 Jianguo Road, Unit 1405-06, Tower 1, China Central Place, No. 81 Jianguo Road, Chaoyang District, Beijing, China</del>	People’s Republic of China	The parties agree to resolve amicably any dispute or difference arising from or in connection with the Agreement. In the event the parties are unable to settle the dispute or difference within 30 days from the de-livery by any party of a notice confirming the existence of the dispute, any party may submit the dispute to the China International Economic and Trade Arbitration Commission in Beijing (“CIETAC”) for final and binding arbitration in accordance with CIETAC’s rules and procedures. The award rendered by CIETAC shall be enforceable by any court of competent jurisdiction.
Taiwan	<del>Bentley Systems, Incorporated, Taiwan Branch, having its registered office at Room 1551, 15th floor No. 168, Sec. 3, Nanjing E. Rd. Taipei 104 Spaces, 1F., No. 170, Sec. 3,</del>	Taiwan	Any dispute, controversy, difference or claim arising out of, relating to or in connection with the Agreement, or the breach, termination or invalidity thereof, shall be finally settled by arbitration referred to the Chinese Arbitration Association, Taipei in accordance with the Association’s arbitration rules. The place of

	<p><b>Nanjing E.Rd., Zhongshan Dist., Taipei City 104, Taiwan, Republic of China</b></p>		<p>arbitration shall be in Taipei, Taiwan. The language of arbitration shall be English. The arbitral award shall be final and binding upon both parties.</p>
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## Support and Maintenance Terms

The former Section 2.1 has been deleted.

~~**Bentley may provide support services to Subscriber either directly or, at its discretion, through authorized Bentley Channel Partners. Subscriber acknowledges that Channel Partners are independent contractors of Bentley, and that there is no employer/employee relationship between Bentley and its Channel Partners.**~~

Section 2.1 (formerly Section 2.2): The availability of Technical Support services has been revised and additional information on these services has been added.

*Bentley shall provide Technical Support services to Subscriber, which includes electronic mail, and Internet based support to assist Subscribers regarding the use of Bentley Products, and services (however, not to include professional services, managed services or professional training services) and reasonable efforts to respond to technical inquiries within four hours during regular business hours. Technical Support services will be available **Monday through Friday (except that if the country in which Subscriber has its primary place of business has adopted a different working week, availability will be during such working week) seven days a week**, 24 hours per day, provided that after normal business hours at a Subscriber's regional support location, Subscriber may be required to contact **or may receive assistance from** another Bentley support center. **Further details regarding Bentley's Technical Support policy may be found at <https://www.bentley.com/support/support-and-maintenance-terms/>.***

## Bentley Services Terms

Section 2.1: The term "Work" and its definition have been replaced with a reference to "Services Offerings".

~~**Subscriber may request professional services from time to time and Bentley may agree to perform such services pursuant to an Agreement.** The description of ~~professional services requested by Subscriber and which Bentley agrees to perform ("Work")~~ **Services Offerings** including the output of the **Services Offerings Work**, if any, ("Work Product") shall be set forth in one or more Offering Documents. Each Offering Document shall set forth, at a minimum, the work to be done, the number of Bentley's personnel to be assigned to Subscriber's work, the duration of each individual's assignment, and the fees for the work.~~

In the following Sections, references to "Work" have been replaced with references to "Services Offerings": 2.6, 2.8, 2.9, 2.10, 2.13, 2.15, 2.16, and 2.17.

Section 2.16: "Performing the" has been added before Services Offerings.

*Termination of Offering Documents. Subscriber or Bentley may terminate any uncompleted Offering Document at*

any time by giving thirty (30) days written notice to the other party. Upon such termination, Bentley agrees to stop **performing the Services Offerings Work** under the Offering Document in question and to forward to Subscriber all completed or uncompleted drawings, reports or other documents relating to the **Services Offerings Work**. In the event of such termination Subscriber shall be liable only for such fees, costs and expenses as have accrued prior to the effective date of such termination.